



MEDIA RELEASE

Lifting of suspension of Burger and Lobster Singapore Pte Ltd at Jewel Changi Airport

The Singapore Food Agency (SFA) has lifted the suspension of Burger and Lobster Singapore Pte Ltd in Jewel Changi Airport (78 Airport Blvd, #05 – 203) today. As the licensee has implemented the required measures as stipulated by SFA, operations can be resumed.

2 The Ministry of Health (MOH) and SFA received reports of gastroenteritis involving 131 persons after consuming food prepared by Burger and Lobster Singapore Pte Ltd in Jewel Changi Airport between 7 and 15 May 2022. Five were hospitalised. To protect consumers from further public health risks, the food business operations of the outlet was suspended by SFA since 16 May and the suspension was lifted on 05 July 22.

Measures taken by Burger and Lobster Singapore Pte Ltd

3 During the suspension period, Burger and Lobster Singapore Pte Ltd (Jewel Changi Airport outlet) has complied with measures stipulated by SFA. The company has disposed all ready-to eat food, thawed food and perishable food items, and cleaned and sanitised their premises, including equipment and utensils, and disinfected food preparation surfaces, tables and floors.

Continuing surveillance

4 Following the lifting of suspension, SFA will continue to place Burger and Lobster Singapore Pte Ltd under close surveillance to ensure that they adhere to food safety requirements.

Public advisory

5 Food safety is a joint responsibility. SFA would like to remind food operators to observe good food and personal hygiene practices at all times. SFA will not hesitate to take firm action against anyone found to be in violation of the Environmental Public Health Act. In the interest of maintaining a high standard of food hygiene at all food establishments, we would also like to advise members of the public who come across poor hygiene practices in food establishments not to patronise such outlets but to report to SFA via the online feedback form (www.sfa.gov.sg/feedback) with details for our follow-up investigations.

6 To prevent the spread of disease and protect oneself from acquiring infections, individuals should practise good personal hygiene at all times. These include:

- Washing hands with soap and water before eating and after going to the toilet;
- Covering mouth and nose with a tissue when coughing or sneezing, and throwing the tissue away into a bin immediately; and
- Not sharing food/drinks, eating utensils, toothbrushes or towels with others.

MINISTRY OF HEALTH AND SINGAPORE FOOD AGENCY

05 July 2022