
HOUSE RULES FOR PASIR PANJANG WHOLESALE CENTRE (PPWC)

Version 4.0 dated 17 May 2024

Whereas it is provided under –

- (1) **Tenancy Agreement Clause 4.7 “Approved use of the Premises”¹,**
- (2) **Tenancy Agreement Clause 4.9.27 “To comply with House Rules”²,**

And together with,

- (3) **Tenancy Agreement – Schedule 4, Para 3 “Additional Conditions relating to the Approved Use”³,**

¹ **Tenancy Agreement Clause 4.7 : Approved Use of the Premises** – *The Sub-Tenant shall use the Premises for the Approved Use only, subject to and in accordance with the approval of the competent authority under the Planning Act (Cap. 232), and in compliance with the directions and requirements of the Singapore Food Agency established under The Singapore Food Agency Act 2019 (Act 11 of 2019), as well as the provisions of this Agreement including all the attached Schedules, and shall not use the Premises for any other purposes.*

² **Tenancy Agreement Clause 4.9.27 : To Comply with House Rules** – *(a) The Sub-Tenant shall comply fully and promptly with all rules and regulations made and amended from time to time by the Master Tenant, which in the opinion of the Master Tenant may be required for the management, safety, care or cleanliness of the Building (of which the Premises forms part) and Land, or for the maintenance of good order therein or for the convenience of the other Sub-Tenants in the Building and Land (collectively, “House Rules”); (b) All such House rules shall bind the Sub-Tenant upon and from the date of which notice in writing thereof is given to the Sub-Tenant.*

³ **Tenancy Agreement - Schedule 4, Para 3: Additional Conditions relating to the Approved Use** – *The Sub-Tenant shall also observe, perform and comply with any additional rules which the Master Tenant may stipulate during the Term relating to the safety and proper use of the Premises under this Agreement or the maintenance, management, safety, care, conduct and cleanliness of and in the Building.*

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Part I – Commencement and Definition

1 Citation and Definitions

1.1 The House Rules are established as the Singapore Food Agency (“SFA”)’s House Rules for Pasir Panjang Wholesale Centre (“PPWC”) and shall come into effect from 29 July 2022.

1.2 In the House Rules, unless the context otherwise requires –

“**Building**” means the building which the Premises form part and refers to each and every part of the Building and the car parks, service, loading and any other areas the use and enjoyment of which is appurtenant to the Building. Reference to “Building” shall include all buildings within the Land;

“**Land**” means the estate in which the Building is located, including the car parks, the Building and other buildings and all utility facilities whether located above or below ground, and includes any part thereof, the description of which is set out in **Schedule 1 of the Tenancy Agreement**;

“**Premises**” means the property described in **Schedule 1 of the Tenancy Agreement**, the boundaries and location of which are shown in the attached plan marked for purposes of identification only, excluding exterior faces of external walls, the external faces of boundary walls and the roof.

“**Personnel**” in relation to a person, means a director, officer, employee or agent of that person, or any individual engaged by that person under a contract for service.

“**Speed limiter**” means a device designed to limit the maximum speed of a forklift by controlling the engine power of the forklift.

“**Mobile communication device**” means a mobile phone or any wireless handheld device (such as a tablet computer) designed or capable of being used for a communicative function.

“**Bicycle**” includes a bicycle that —

- (a) is equipped with an electric motor; and
- (b) may be propelled by human power or by the electric motor with which it is equipped, or by both.

“**Common property**” means any common property or open space on any land vested in SFA and includes but not restricted to the following:

- (a) columns, beams, supports, external walls, roofs and storage spaces, lobbies, corridors, stairs, stairways, fire escapes, entrances and exits;

- (b) the fire-fighting and protection system;
- (c) the CCTV and video surveillance system;
- (d) central and appurtenant installations for services such as power, light, sanitation, water and gas;
- (e) escalators, lifts, water tanks, pumps, motors, fans, compressors, pipes, ducts, wirings and all other apparatus and installations existing for common use;
- (f) common facilities built for the use or enjoyment of people in PPWC;
- (g) all community or recreational facilities, gardens, car parks and parking areas for vehicles;
- (h) directional signs and sign boards.

“Forklift” means a small self-propelled industrial vehicle, with two power-operated prongs either at the front or the sides, that is used to lift, stack and move materials and cargo over distances. It includes forklift truck and reach truck.

“Owner”, in relation to a vehicle, means the registered owner of the vehicle, and includes the person in possession or for the time being in charge of the vehicle.

“Pallet jack”, also known as “pallet truck” or “pallet pump”, is a non-mechanically propelled equipment, which is steered by a tiller-like lever that also act as a pump handle for raising the jack and is used to lift and move pallets or small loads within a short distance.

“Park” means to bring a vehicle to a stationary position and cause the vehicle to remain in that position for any purpose.

“Parking place” means —

- (a) any part of a road or any other place on or in which the parking of vehicles is authorised by SFA; and
- (b) a parking place within the meaning of Section 2 of the Parking Places Act 1974.

“Personal mobility device” means a wheeled device that —

- (a) is built to transport people only (with or without carry-on baggage); and
- (b) is propelled by an electric motor attached to the device or by human power or both and includes a skateboard, but does not include a vehicle intended or adapted for use on the road, wheelchair (motorised or otherwise), mobility scooter, pram, stroller or trolley, inline skates, roller-skates or a wheeled toy.

“Vehicle” means any vehicle, whether mechanically propelled or not, intended or adapted for use on the road, and includes a forklift, a bicycle or a personal mobility device.

Part II – Use of PPWC Common Property

2 Unauthorised Structures

2.1 A Sub-Tenant, or individual, must not, without the prior written permission of SFA, erect or install a fixture, structure or thing on any common property.

3 Obstruction of Lawful Use of Common Property

3.1 A Sub-Tenant, or individual, must not —

(a) place or deposit any thing on any common property that obstructs, or causes or permits the obstruction of, the lawful use of the common property; or

(b) throw or deposit, or cause or permit to be thrown or deposited, into any waste system that is common property, any thing that will or is likely to choke, clog or obstruct the movement of refuse or waste; or

(c) place or park any vehicles on any common property that obstructs, or causes or permits the obstruction of, the lawful use of the common property.

3.2 In this rule, “thing” includes any object, goods, materials or fixture.

3.3 All fire escape routes, staircases, entrances/exits or any other means of emergency escape in the Building and/or Land, and access to fire-fighting equipment shall be free of all obstruction at all times.

4 Damage to Common Property

4.1 A Sub-Tenant, or individual, must not, without the prior written permission of SFA, remove, displace, destroy, damage, or deface any common property, including any soil, turf, plant, shrub or tree (or a part of it) located on any common property.

5 Unlawful Parking

5.1 All vehicles must be parked in designated marked carpark lots. A person must not, without the prior written permission of SFA, park a vehicle on any common property that is not designated as a parking place or one designated for the type of vehicle.

5.2 Parking lots designated for the disabled are strictly reserved for vehicles with the authorised Car Park Label for person(s) with disabilities. A Sub-Tenant, or individual, must not park a vehicle, without the authorised labels, in parking lots designated for the disabled.

5.3 A Sub-Tenant, or individual, shall not park his vehicle –

(a) in a manner that obstructs the free flow of traffic within PPWC;

- (b) on the road with continuous single white line or double yellow lines; and
- (c) in prohibited areas and any place not authorised for the parking of vehicles.

5.4 All goods vehicles and containers shall be parked in the designated loading and unloading bays when loading or unloading of goods only.

5.5 No object, goods or materials shall be used to reserve or prevent the lawful use of a designated parking lot. SFA reserves the right to remove and dispose of such items as deemed fit.

6 Unauthorised Storage, Dumping or Littering on Common Property

6.1 A Sub-Tenant, or individual, must not —

- (a) place, deposit, keep or leave, or cause or permit to be placed, deposited, kept or left, any material, article, object or thing on any common property, except in a place designated by SFA for that purpose or with SFA's approval; or
- (b) place or deposit, or cause or permit to be placed or deposited, any litter on any common property, except in a place or a receptacle designated or provided by SFA for that purpose.

6.2 All boxes, baskets, crates, pallets, stacking racks, containers, furniture and other trade paraphernalia shall be properly stored and not cause obstruction or pose any danger to other users. SFA reserves the right to remove and dispose of such items placed at common areas if they are deemed to be a safety hazard for other users and may claim the costs of such removal from the owner or person responsible.

7 Unauthorised Disposal of Waste in PPWC

7.1 A Sub-Tenant, or individual, must not bring waste generated from activities outside PPWC into PPWC for disposal.

8 Unauthorised Use of Water, Electricity etc. at Common Property

8.1 A Sub-Tenant, or individual, must not, without the prior written permission of SFA, draw, divert or take —

- (a) water from a tap, pipe or water service installation for the supply of water situated on any common property;
- (b) electricity from any socket, electrical supply line or electrical installation for the supply of electricity situated on any common property; or
- (c) gas from any gas supply line or gas service installation for the supply of gas situated on any common property.

8.2 Toilets shall be used only for their intended purposes. Washing of equipment and/or produce, discharging of trade effluent, discarding of product trimmings etc in the common toilets are strictly prohibited.

9 Unlawful Smoking

9.1 Smoking in the Building and Premises is strictly prohibited by law, including but not limited to air-conditioned and non-air-conditioned areas. No smoking is permitted outside the designated smoking areas in PPWC.

10 Controls on Use of Forklifts

10.1 All forklifts in Singapore must be registered with Land Transport Authority (LTA) under Engineering Plant registration. Sub-Tenants are required to register their forklifts with the Master Tenant or the Master Tenant's appointed Managing Agent before their forklifts can be used in the Building or Premises. Unregistered forklifts are not permitted to be operated within the Building or Premises.

10.2 Sub-Tenants are to comply with prevailing Ministry of Manpower Workplace Safety & Health guidelines on the safe operation of forklifts. A copy of the guidelines is attached here for reference.



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10.3 All registered forklifts shall have their registration number prominently displayed on the forklift.

10.4 The Master Tenant or the Master Tenant's appointed Managing Agent will issue written advisory(s) in respect of unregistered forklifts found in PPWC. Unregistered forklifts found in PPWC will be locked by the Master Tenant's appointed Managing Agent. To unlock the forklift(s), the owner of the forklift or the owner's authorised representative shall approach the Master Tenant's appointed Managing Agent and shall furnish such information, documents and written indemnity, to indemnify the Master Tenant and the Master Tenant's appointed Managing Agent and their officers, employees, agents and contractors, in such form and on such terms as requested by the Master Tenant and/or Master Tenant's appointed Agent.

10.5 Sub-Tenants are to ensure that their forklifts are only operated by trained and certified forklift operators. Forklift operators are to attend and pass the Workforce Skills Qualification (WSQ) Operate Forklift Course, as well as attend the refresher course once every three (3) years. Sub-Tenants are to ensure their trained forklift operators

are registered with the Master Tenant or appointed Managing Agent before they are deployed to operate the forklifts in the Building.

10.6 All forklifts must be driven along the designated forklift pathways. Use of forklifts on the roads in PPWC are prohibited.

10.7 Sub-Tenants are to ensure all forklifts are installed with an approved speed limiter for use within the Building. Sub-Tenants are responsible for the maintenance and good working condition of the speed limiter. The speed limiters must be calibrated to a set speed not exceeding 10km/hr. Any forklift found without a speed limiter or a faulty/non-working speed limiter shall not be permitted to be operated until the speed limiter is either installed or restored to good working condition.

10.8 All forklift operators must not exceed the speed limit of **10km/hr** when operating forklifts within the Building.

10.9 Forklift operators shall not operate any mobile communication device while the forklift is in motion.

10.10 Forklift operators may face possible suspension from operating within the Building for any forklift-related accident or mishap. The period of suspension will be dependent on the circumstances and consequences of the accident, including its severity, to be determined by the Master Tenant in consultation with relevant Authorities. The period of suspension may range from one (1) month to six (6) months. Forklift operators who are suspended from operating forklifts by the Master Tenant and/or the relevant Authorities may be required to attend refresher training as a condition for the suspension to be lifted.

11 Complaints of Nuisance and Other Dis-amenities

11.1 Sub-Tenants are to ensure that their operations or behaviour must not cause nuisance or annoyance to other users.

Part III – Rights and Penalty

Division A — General Rights

12 Application of this Division

12.1 This Division applies in the context where there is a breach of **House Rules** listed in **Part II para 2 to 11**

12.2 A contravening item for the purposes of this Division is in the case of a breach by a relevant Sub-tenant of —

- (a) **House Rule para 2**, the fixture, structure or thing mentioned in that Rule;
- (b) **House Rule para 3.1(a)**, the thing mentioned in that Rule;
- (c) **House Rule para 3.1(c)**, the vehicles mentioned in that Rule;
- (d) **House Rule para 6.1**, the material, article, object or thing mentioned in that Rule;
- (e) **House Rule para 6.2**, the boxes, baskets, crates, pallets, containers and other trade paraphernalia mentioned in that Rule; and
- (f) **House Rule para 8**, any pipe, wire, device or instrument used to draw, divert or take water, electricity or gas in contravention of that Rule.

12.3 In this Division, a reference to the date a notice is served is a reference to the date that the notice is deemed to be sufficiently served.

13 Removal Notice

13.1 SFA or its authorised persons may, by a written notice (called in this Division a '**removal notice**') served on a relevant Sub-Tenant, require the relevant Sub-Tenant to take the following actions within the period specified in the removal notice, and the relevant Sub-Tenant must comply with the removal notice:

- (a) to remove the contravening item within stipulated period;
- (b) to repair or reinstate, in accordance with the conditions specified in the removal notice, any damage caused to any common property because of the breach or the removal of the contravening item.

13.2 If the ownership of the contravening item could not be established after reasonable inquiry, the removal notice is deemed to have been served by placing a written notice in a prominent spot on or near the contravening item.

14 General Right to Remove, Detain and Dispose Contravening Items

14.1 After SFA serves a removal notice on a relevant Sub-Tenant in relation to a contravening item, and the relevant Sub-Tenant does not comply with the removal notice within the period specified in the removal notice, SFA may –

- (a) remove and dispose the contravening item; or
- (b) remove and detain the contravening item – this is only relevant for bicycles and personal mobility devices at **para 3.1(c)**.

14.2 Where the breach or removal of the contravening item causes any damage to any common property and the relevant person served with the removal notice does not repair the damage within the period specified in the removal notice, SFA may repair such damage and seek compensation for such repairs from the relevant person.

14.3 SFA will, as soon as practicable after removing and detaining a contravening item, serve a written notice on —

- (a) a relevant person who appears, to the satisfaction of SFA, to be the owner of the contravening item; or
- (b) if such a person cannot be found after reasonable inquiry, the relevant person who appears, to the satisfaction of SFA, to have had lawful possession of the contravening item.

14.4 The written notice in **para 14.3** will inform the relevant person being served the notice —

- (a) that the contravening item has been removed and where it is being detained; and
- (b) that the person may claim possession of the contravening item upon payment to SFA, within 30 days after the date of service of the notice, of expenses reasonably incurred by SFA in removing or detaining the contravening item or repairing any damage to common property caused by the placement, depositing or removal of the contravening item.

14.5 If a contravening item is not claimed by the relevant person notified under **para 14.4** within the time delimited by that provision, SFA may dispose of the contravening item.

Division B — Rights in Relation to Vehicles

15 Rights to Detain and Remove, etc. in Relation to Vehicles

15.1 **Para 15.2** applies in respect of a vehicle that:

- (a) is parked in breach of **House Rule para 5**, other than a forklift, a bicycle or personal mobility device; or
- (b) appears to have been abandoned on any common property.

15.2 An officer authorised by SFA (called in this Rule '**an Authorised Officer**') may —

- (a) remove the vehicle and detain it at a place of safety or any other suitable place; or
- (b) immobilise the vehicle by affixing an immobilisation device to the vehicle to prevent the removal of the vehicle without the consent of the authorised officer.

15.3 SFA will, as soon as practicable after the detention or immobilisation of the vehicle, serve a written notice on the owner of the vehicle as to the procedure by which the owner may secure its release.

15.4 The notice will be served on the owner —

- (a) in the case where the vehicle has been removed and detained, in accordance with **Para 15.2**, or where serving the notice is not possible, by posting the notice on a notice board maintained by SFA nearest to that part of the common property where the vehicle was removed from; or
- (b) in the case where the vehicle has been immobilised, by affixing the notice on the windscreen or any conspicuous part of the vehicle.

15.5 The vehicle must not be released to the owner of the vehicle by any person unless —

- (a) the authorised officer has directed the release of the vehicle to the owner; and
- (b) the owner has paid all the expenses incurred by SFA in removing or detaining the vehicle, immobilising the vehicle, or repairing any damage to common property caused by the placement, depositing or removal of the vehicle.

15.6 A person must not, without the authorisation of the authorised officer —

- (a) remove or attempt to remove —
 - i the vehicle from the place at which the vehicle is detained; or
 - ii the immobilisation device affixed to the vehicle.
- (b) remove or tamper with the notice affixed on the vehicle under **Para 15.4**

15.7 In this rule, “immobilisation device” means a device or an appliance —
(a) that is designed or adapted to be fixed to a part of a vehicle for the purpose of preventing the vehicle from being driven or otherwise put in motion; and
(b) that is of such type approved by the authorised officer for the purposes of this rule.

15.8 For the purposes of **Para 15**, a reference to the date of service of a written notice is a reference to —

- (a) the date that the notice is deemed to be sufficiently served under **Para 15.3**;
or
- (b) if the notice is posted on a notice board in accordance with **Para 15.4(a)** the date that the notice is so posted; or
- (c) if the notice is affixed on a vehicle in accordance with **Para 15.4(b)**, the date that the notice is so affixed.

Division C – Other Rules and Penalty

16 Rules not to prevent officers or authorised persons by SFA from enforcing Rules

16.1 These Rules do not prevent an SFA officer or a person authorised by SFA, from doing an act that is reasonably necessary or expedient to enforce these Rules.

16.2 Any person who obstructs, hinders or impedes any authorised officer in the performance or execution of his duty or anything which he is authorised, empowered or required to do under these Rules, will be deemed as a breach of the House Rules.

17 Penalty

17.1 The Master Tenant shall have the right of refusal of entry or access into PPWC to a Sub-Tenant and/or their Personnel found in breach of the House Rules.

17.2 Non-compliance of the House Rules by the Sub-Tenant and/or their Personnel will be recorded against the Sub-Tenant with a written notice of the non-compliance issued to the Sub-Tenant. Such documented records will be taken into consideration before tenancy renewal is offered.

17.3 Any clarification on non-compliance notice is to be submitted to the Master Tenant or the Master Tenant’s appointed Managing Agent within 14 days of the date of notice issuance.

17.4 Best endeavour efforts by Sub-Tenants to remedy or rectify any breach or ensure any such breach does not recur will be considered favorably before tenancy renewal

is offered. Recalcitrant Sub-Tenants and/or Sub-Tenants with recalcitrant Personnel, who fail to ensure breach of the House Rules do not recur will be considered adversely for any tenancy renewal and/or may be served with a Notice to Quit on their tenancy contract.

17.5 The Master Tenant may at any time vary the existing House Rules or impose new House Rules required for the management, maintenance and safety of the Building and Land, or for the establishment of good order therein or for the convenience of the other Sub-Tenants in the Building and Land.

Revision History:

Version	Date of Approval DD- MMM-YY	Prepared by	Process Owner	Approved by	Effective Date DD- MMM-YY	Summary of Revisions Made
1.0	28 Apr 22	Tan Jiawen, AD/IMD	Chang Tze Ai, D/IMD	CEO	29 Apr 22	First version
2.0	20 Jul 22	Tan Jiawen, AD/IMD	Chang Tze Ai, D/IMD	CEO	29 Jul 22	Added: <ul style="list-style-type: none"> • Part III – Use of PPWC Common Property, para 5 to 11, and 14 • Part IV – Rights and Penalty, para 15 to 20
3.0	22 Nov 23	Lauren Ng, DD/IMD	Lily Ling, D/IMD	CEO	22 Nov 23	Remove all COVID-19 related clauses as they are no longer relevant with the stepping down of DORSCON level from Yellow to Green on 13 February 2023.
4.0	17 May 24	Ashley Tai, M/IMD	Lily Ling, D/IMD	CEO	17 May 24	Added: Cl. 10.4 Unregistered forklifts will be locked by the Master Tenant's appointed Managing Agent if they are found in PPWC.