

Frequently Asked Questions - Points Demerit System (PDS)

1. When can accumulated demerit points be deactivated?

When the licence is suspended

When a licence is suspended, the demerit points contributing to the suspension are deactivated.

For example, if a food business accumulates 12 demerit points within 12 months (based on the dates of the offences), their licence will be liable for suspension. These 12 demerit points which contributed to the suspension will be deactivated on the date of the start of the suspension period.

When the demerit points can no longer contribute to suspension

The demerit points of an offence can be deactivated if the demerit points of the offence can no longer possibly contribute to a suspension/revocation under PDS.

For example, if a food business had accumulated 4 demerit points and no other additional demerit points within 12 months of the date of the earlier offence, the 4 demerit points can be deactivated following the 12-month period.

2. How would the licensee be informed of the demerit points accumulated?

The licensee will be notified of the offence and the demerit points via letter upon payment of composition sum or conviction by the court.

3. How would I know how many demerit points the main licensee of the coffeeshop/food court/canteen I am operating in has chalked up?

The main licensee as well as licensees of individual stalls in the premises will be informed of any accumulation of demerit points via letter upon payment of composition sum or conviction by the court.