



MEDIA RELEASE

Suspension of Yun Hai Yao Pte Ltd's and Pu Tien Services Pte Ltd's Food Business Operations

The Ministry of Health (MOH) and Singapore Food Agency (SFA) are investigating an incident of gastroenteritis affecting a total of 130 individuals who had consumed food supplied by Yun Hai Yao Pte Ltd and Pu Tien Services Pte Ltd to ByteDance's office at One Raffles Quay. 17 were hospitalised and are currently stable. The rest have sought outpatient treatment, self-medicated, or recovered without treatment.

2 In view of the severity of the incident, SFA has suspended the food business operations of Yun Hai Yao Pte Ltd (located at 1 Northpoint Drive #01-103 Northpoint City, Singapore 768019) and Pu Tien Services Pte Ltd (located at 2 Senoko South Road, #01-01/03, Super Industrial Building, Singapore 758096) with effect from 31 July 2024 until further notice. The licensees are required to clean and sanitise the premises, including equipment and utensils, and dispose all ready-to-eat food and perishable food items.

3 All food handlers working in the premises are required to re-attend and pass the Food Safety Course Level 1 and test negative for foodborne pathogens, before they can resume work as food handlers. The appointed Food Hygiene Officer working at the premises must re-attend and pass the Food Safety Course Level 3 before he/she can resume work as a Food Hygiene Officer.

4 Food safety is a joint responsibility. SFA would like to remind food operators to observe good food and personal hygiene practices at all times. SFA will not hesitate to take firm action against anyone found to be in violation of the Environmental Public Health Act. In the interest of maintaining a high standard of food hygiene at all eating establishments, we would also like to advise members of the public who come across poor hygiene practices in food establishments not to patronise such outlets but to report to SFA via the online feedback form (www.sfa.gov.sg/feedback) with details for our follow-up investigations.

Issued by the Ministry of Health and the Singapore Food Agency

31 Jul 2024