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### Multi-year dog licensing scheme to provide greater convenience for dog owners

- **29 December 2017**: With effect from 1 March 2018, the Agri-Food & Veterinary Authority of Singapore (AVA) will allow dog owners to apply for and renew the licences of their pet dogs for a period of up to three years. This revision will make dog licensing easier and more convenient.
- 2. Currently, dog owners can only apply for annual licences. Under the revised licensing scheme, new and existing dog owners can choose to apply for or renew their dog's licence for a period of one, two or three years. Dog owners who opt for a two-year licence can enjoy an average discount of 10 per cent, while those who opt for a three-year licence can enjoy an average discount of 15 per cent. In addition, a 10 per cent rebate will be extended to dog owners who make payments via electronic platforms, i.e. GIRO, online or through AXS stations. A table of the licence fees can be found in Annex A.
- 3. There was an online public consultation with dog owners and the majority were supportive of the multi-year licensing scheme as it provides greater convenience. "The revision to allow the renewal of licences on a multi-year basis will help owners reduce the amount of administrative work required. We encourage dog owners to take up this scheme, and to opt for GIRO payment to avoid instances where there is a lapse when payments are not made," said Ms Jessica Kwok, Group Director of AVA's Animal Management Group.
- 4. For assistance, feedback or enquiries, AVA can be contacted via its online feedback form at <a href="http://ava.gov.sg/feedback">http://ava.gov.sg/feedback</a> or the 24-hour hotline at 1800-476-1600. The user guide and frequently asked questions (FAQs) for PALS are also available at AVA's website <a href="http://www.ava.gov.sg/e-services/pet-animals/dog-licencing-eservices">http://www.ava.gov.sg/e-services/pet-animals/dog-licencing-eservices</a>.

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### Dog licensing: Comparison of licence fees under the multi-year and current scheme

| Category           | 1-year  | Licence fees for 2 years -                                     | Licence fees for 3 years - |
|--------------------|---------|--|----------------------------|
|                    | Licence | multi-year scheme /  | multi-year scheme /        |
|                    | fee     | (current scheme)   | (current scheme)           |
|                    |         | *Price for multi-year scheme as indicated in <b>bold</b> , and |                            |
|                    |         | current scheme as indicated in (brackets).                     |                            |
| Dog below 5        | \$15    | N.A.   | N.A.                       |
| months of age      |         |  |                            |
| Sterilised dog     | \$15    | <b>\$25</b> (\$30)   | <b>\$35</b> (\$45)         |
| (First three       |         |  |                            |
| dogs)              |         |  |                            |
| Non-sterilised     | \$90    | <b>\$165</b> (\$180)   | <b>\$230</b> (\$270)       |
| dog                |         |  |                            |
| (First three       |         |  |                            |
| dogs)              |         |  |                            |
| 4 <sup>th</sup> or | \$180   | <b>\$325</b> (\$360)   | <b>\$460</b> (\$540)       |
| subsequent         |         |  |                            |
| dogs               |         |  |                            |

#### Note:

Under the current scheme, a 10% rebate is extended to owners who make payment via GIRO. Under the revised scheme, a 10% rebate will be extended to owners who make payment via the following electronic payment platforms – GIRO, online or AXS stations for all licences. Prices quoted above exclude the 10% rebate.

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